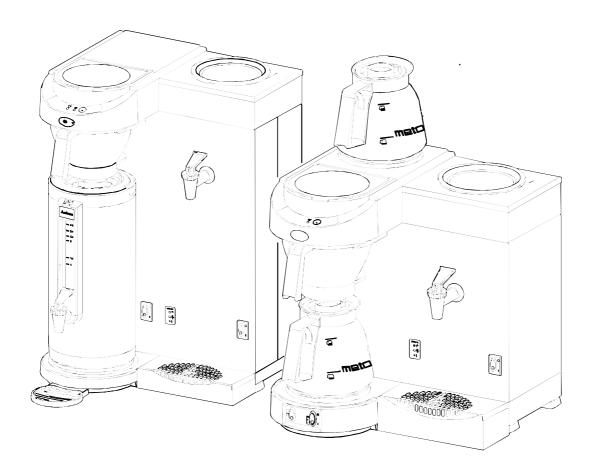


# **COFFEE MAKER**

M-Series

TYPE: M100W, MT100W

# **Installation and Operation Manual**



S/N: Rev.: 2.2

Dear Customer,

Congratulations on deciding to choose a Metos appliance for your kitchen activities. You made an excellent choice. We will do our best to make you a satisfied Metos customer like thousands of customers we have around the world.

Please read this manual carefully. You will learn correct, safe and efficient working methods in order to get the best possible benefit from the appliance. The instructions and hints in this manual will give you a quick and easy start, and you will soon note how nice it is to use the Metos equipment.

All rights are reserved for technical changes.

You will find the main technical data on the rating plate fixed to the equipment. When you need service or technical help, please let us know the serial number shown on the rating plate. This will make it easier to provide you with correct service.

For your convenience, space is provided below for you to record your local Metos service contact information.

METOS TEAM
Metos service phone number:
Contact person:





1. General	. 1
1.1 Symbols used in the manual	1
1.2 Symbols used on the appliance	1
1.3 Checking the relation of the appliance and the manual	1
2. Safety instructions	. 2
2.1 General	2
2.1.1 Instructions for use	2 2
2.1.4 Maintenance and troubleshooting	
2.2 Safeguards	
2.2.1 Dry-boil protection (20+21) 2.2.2 On/off switch (1+13) 2.2.3 Jug detector (10)	3
2.3 Appliances and the environment	4
2.3.1 The packing material	
3. Functional description	. 5
3.1 Use of the appliance	5
3.1.1 Other use	5
3.2 Construction	6
3.3 Control panel of the coffee making section	7
3.3.1 Descale indication light (5.1)	8 8
3.3.4 Sound signals	
3.4.1 Refill indicator light (12.1)	
3.4.2 Temperature ok indicator light (12.2)	9
4. Operation instructions	10
4.1 First time use	10
4.1.1 Daily use	11
4.2 Operation procedures	12
4.2.1 Making coffee	
4.2.2 Water boiler	12 13



Q	. Technical specifications	35
6.	. Troubleshooting	20
	5.2.5 Resetting the descale indicator light	19
	5.2.4 Setting the descale indicator	
	5.2.3 Water drainage	
	5.2.2 Electrical connections	
	5.2.1 Preparation for positioning the appliance	17
	5.2 Installation	17
	5.1.1 Unpacking	17
	5.1 General	
5.	. Installation	17
_		
	4.3.6 Descaling the water boiler	16
	4.3.5 Switching-off the descale indicator light	15
	4.3.4 Descaling	
	4.3.3 Removing coffee deposits from thermos jug	
	4.3.1 Cleaning of the appliance and accessories	
	4.3 Maintenance	
	4.2.4 Setting the water temperature of the water boiler	13



8.5.2008 Rev. 2.2 General

#### 1. General

Carefully read the instructions in this manual as they contain important information regarding proper, efficient and safe installation, use and maintenance of the appliance.

Keep this manual in a safe place for eventual use by other operators of the appliance.

The installation of this appliance must be carried out in accordance with the manufacturer's instructions and following local regulations. The connection of the appliance to the electric and water supply must be carried out by qualified persons only.

Persons using this appliance should be specifically trained in its operation.

Switch off the appliance in the case of failure or malfunction. The periodical function checks requested in the manual must be carried out according to the instructions. Have the appliance serviced by a technically qualified person authorized by the manufacturer and using original spare parts.

Not complying with the above may put the safety of the appliance in danger.

#### 1.1 Symbols used in the manual



This symbol informs about a situation where a safety risk might be at hand. Given instructions are mandatory in order to prevent injury.



This symbol informs about the right way to perform in order to prevent bad results, appliance damages or hazardous situations.



This symbol informs about recommendations and hints that help to get the best performance out of the appliance.

### 1.2 Symbols used on the appliance



This symbol on a part informs about electrical terminals behind the part. The removal of the part must be carried out by qualified persons only.

### 1.3 Checking the relation of the appliance and the manual

The rating plate of the appliance indicates the serial number of the appliance. If the manuals are missing, it is possible to order new ones from the manufacturer or the local representative. When ordering new manuals it is essential to quote the serial number shown on the rating plate.



8.5.2008 Rev. 2.2 Safety instructions

### 2. Safety instructions

#### 2.1 General

This appliance meets the mandatory safety regulations. Inexpert use can result in personal injury and material damage. The following warnings and safety instructions must be observed before using the coffee maker.

#### 2.1.1 Instructions for use

Read these instructions for use carefully, before using this appliance. This will protect your safety and prevent damage being caused to the appliance. Perform the various actions in the order given. Always keep this manual close to the appliance.

#### 2.1.2 Installation

- Place the appliance at buffet height and on a firm, level base, in such a way that it can be connected to the power supply.
- Connect the appliance to an earthed wall socket.
- Position the appliance in such a way that no damage can be caused if it leaks.
- Do not tilt the appliance, always position and move the appliance upright.
- The coffee maker is fitted with an overflow device that discharges at the bottom of the appliance take this into account when positioning the appliance.
- Water always remains in the heating system: for this reason the appliance must not be placed in an area where the temperature can fall below freezing point.
- When installing the appliance, always observe the local rules and use approved materials and parts.
- The 'Installation' chapter must again be followed when repositioning the appliance.

#### **2.1.3** Usage

- Inspect the appliance before using it and check it for damage.
- Never submerge or spray the appliance.
- Do not press the buttons with a sharp object.
- Protect the controls against dirt and grease.
- It is advisable to take the plug out of the socket if the appliance will not be used for longer periods of time.



#### 2.1.4 Maintenance and troubleshooting

- Observe the descaling intervals indicated by the descaling indicator light.
- Overdue maintenance to the heating system can result in high repair costs and annulment of the guarantee.
- Always follow the manufacturer's instructions when using the descaling agent.
- Do not leave the appliance unattended when maintenance is being performed.
- When descaling the appliance, it is advisable to wear safety glasses and protective gloves.
- Flush the appliance at least twice after descaling it.
- Wash your hands thoroughly after descaling the appliance.
- Always have repairs carried out by a qualified service engineer.
- The plug must be taken out of the socket if the appliance has to be opened for cleaning or repairs.

The manufacturer cannot be held liable for losses caused as a result of failure to observe these safety instructions.

#### 2.2 Safeguards

The appliance is fitted with the following safeguards:

#### 2.2.1 Dry-boil protection (20+21)

This application is equipped with two dry-boil protections on the back. The protector on the left (21) is that of the water boiler. On the right (20) is the one of the coffeemaker.

These protectors are switched off if the heating elements get overheated as a result of a deficiency. Once the fault has been resolved, the dry-boil protection can be reset at the back of the appliance. The most common cause of the dry-boil protection being triggered is not descaling the heating system in time.

If the heating system does not switch back on, proceed as follows:

- Allow the appliance to cool down.
- Unscrew the protective cap, which can be found on the back of the appliance.
- Press the button which is now visible and firmly screw the protective cap back on.

If the dry-boil protection triggers owing to increased scale deposits, descale the appliance. Consult your dealer if the fault was caused by a problem other than the dry-boil protection being triggered.

#### 2.2.2 On/off switch (1+13)

Each appliance is switched on/off separately through the on/off switch (1+13). Remember that the appliance can still be live after switching it off! For this reason you should always remove the plug from the socket to render the appliance voltage-free.



8.5.2008 Rev. 2.2 Safety instructions

#### **2.2.3 Jug detector** (10)

This appliance is fitted with a jug detector that operates the leak stop under the filter. This jug detector also ensures that the appliance only makes coffee if there is a jug under the filter. If the jug is removed during the coffee brewing process, this process will be interrupted and the leak stop in the filter will prevent coffee dripping on the hot plate.

#### 2.3 Appliances and the environment

#### 2.3.1 The packing material

Your new coffee maker has been carefully packaged to protect it against damage.

The packing is not harmful to the environment and consists of the following materials:

- corrugated cardboard
- filler elements made of polyurethane foam <PUR> covered with a polythene film (>PE-HD<). The waste processing plant in your municipality will be pleased to inform you about where you can dispose of the materials.

#### 2.3.2 Discarding the appliance

No appliance lasts forever. When the time comes to discard your appliance it will usually be possible to return it to your dealer. If this is not the case, ask your municipal council about the alternatives for recycling the materials. All plastic parts have been given standard codes. The parts of the appliance such as the printed circuit board and accompanying parts form electrical and electronic waste. The metal body is made of stainless steel and can be completely dismantled.



## 3. Functional description

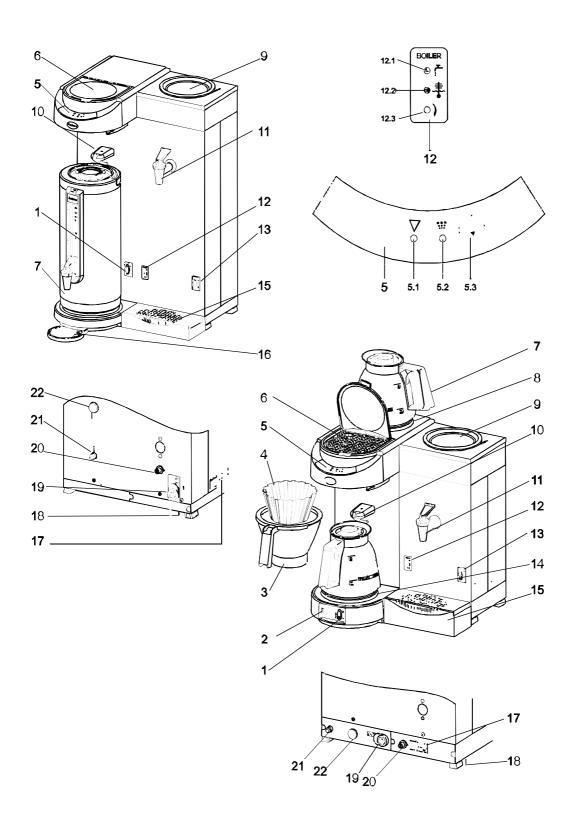
### 3.1 Use of the appliance

The sole use of this appliance is to make coffee and/or tea, and to warm water.

#### 3.1.1 Other use

The use of the appliance for other purposes is not permitted and may be hazardous. The manufacturer cannot be held liable for losses caused by using the appliance for purposes other than those indicated here or by incorrect use.

### 3.2 Construction





The most important parts (see pic.):

- 1. Appliance on/off switch, coffee making section and bottom hot plate
- 2. On/off switch for top hot plate
- 3. Basket filter with leak stop device
- 4. Basket filter paper
- 5. Control panel coffee making section (see below for details)
- 6. Water reservoar opening
- 7. Glass jug/thermos flask
- 8. Top hot plate
- 9. Water boiler
- 10. Jug detector
- 11. Hot water tap
- 12. Indicator panel water boiler (see below for details)
- 13. On/off switch water boiler
- 14. Bottom hot plate
- 15. Stainless steel drip tray
- 16. Synthetic drip tray
- 17. Type plate
- 18. Water drain
- 19. Connection cable with plug
- 20. Dry-boil protection coffee making section
- 21. Dry-boil protection water boiler
- 22. Drainage water boiler

Control panel coffee making section:

- 5.1 Descale indicator light
- 5.2 Brewing process indicator light
- 5.3 Programming button

#### Indicator panel water boiler:

- 12.1 Refill indicator light
- 12.2 Temperature ok indicator light
- 12.3 Temperature setting water boiler

### 3.3 Control panel of the coffee making section



Never press the buttons with a sharp object.

Protect the controls against dirt and grease.

#### 3.3.1 Descale indication light (5.1)



The red indicator light will light up if the appliance needs to be descaled. The appliance will continue to work so that it can be descaled when it is not being used. See also Descaling chapter.

#### 3.3.2 Brewing process indicator light (5.2)



The green indicator light lights up when the coffee passes through the system. At the end of the coffee making process a signal sounds three times and the green indicator light goes out. The indicator light flickers if the jug is temporarily removed during the coffee making process. A signal will also sound indicating that the coffee making process has temporarily stopped.

#### 3.3.3 Programming button (5.3)



The key is made visible with a small triangle. This programme key is used excluselively to: set the appliance to the local water hardness. The red indicator light goes out when the appliance has been descaled. See "Descaling of the coffee maker".

#### 3.3.4 Sound signals



Sounds three times at the end of the coffee making process. Sounds once if the jug is removed during the coffee making process. A long signal sounds when the appliance is switched on.

#### 3.4 Indicator panel of the water boiler

#### 3.4.1 Refill indicator light (12.1)



The yellow indicator light will light up if the water boiler needs to be refilled. The heating element will turn off. The indicator light turns off when the water boiler has filled up sufficiently.

#### 3.4.2 Temperature ok indicator light (12.2)



The green indicator light lights up when the water boiler has reached the correct temperature. The control light turns off when the water temperature is too low.

#### 3.4.3 Temperature adjuster water boiler (12.3)



With this tuner the water boiler temperature can be increased/reduced, using a small screwdriver. See chapter: Setting the water temperature of the water boiler.

### 4. Operation instructions

#### 4.1 First time use



Ensure that the mains lead does not come into contact with the hot plates (if present).

When used for the first time the appliance works according to the standard factory settings. The various settings can be altered by authorised personnel. See chapter 'Settings'.

- Slide an empty basket filter (3) into the appliance and place an empty jug (with lid) underneath it.
- Pour one jug (water measuring cup, MT-model) of cold water into the cold water reservoir (6).
- Wait for three minutes so that the entire heating system can de-aerate.
- Fill the water boiler (9) with water. Never fill up the water boiler higher than the ring indicating "MAX" to prevent boiling water from splashing over the pouring mouth.
- Check if all on/off switches (1+2, if present) are at position 0.
- Put the plug in the socket.
- Switch on the appliance by turning the on/off switch (1) to the I position. The indicator lights (5.1) and (5.2) will light up and an audible signal will sound. The green indicator light (5.2) will now light up until the appliance has finnished making the coffee
- When the appliance has finnished making the coffee, a signal will sound three times after about 1,5 minutes and the green indicator light will light up when the water is heated sufficiently.
- Tap all of the first heated water out of the water boiler and discard it. Fill op the boiler with fresh water. After this, the appliance is ready for use.

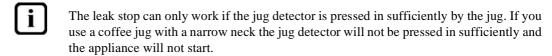


#### 4.1.1 Daily use

#### Leak stop

This appliance is fitted with a leak stop that ensures that no coffee drips out of the filter when you:

- take away the jug after making coffee.
- take the filter out of the appliance after making coffee to empty it.



#### **Coffee quantity**

Basic instructions for brewing coffee:

- Use fine-grind coffee.
- Keep the jugs and the basket filter clean.
- Only use fresh and cold water to fill the reservoir.

The amount of coffee can be measured using the coffee measuring cup supplied and generally amounts 70 grams per litre.

Jug	Glass jug	Thermos container
Content	1.8 litres	2.4 litres
Coffee	100-125 grams	150-180 grams



#### 4.2 Operation procedures

#### 4.2.1 Making coffee

- Place a sheet of basket filter paper containing the desired amount of coffee (fast filter type) in the basket filter. See the table above for the amount of coffee required. A level coffee measure is approximately 80 grams.
- Slide the basket filter (1) into the appliance.
- Use a jug or water measuring cup (MT models) to pour fresh cold water into the opening (6).
- Then place the jug, with the lid on it, under the filter.
- Switch on the coffee maker using the on/off switch (1). The lamp in the switch will go on and the lower hot plate will switch on. The green indicator light (5.2) will light up and the coffee brewing process will begin.
- Once the coffee brewing process has been completed the green indicator light (5.2) will go out and an audible signal will sound three times, indicating that the coffee is ready. Once the filter has been cleaned you can resume making coffee.



Warning! Do not remove the jug untill the indicator light has gone out and the audiable signal has been given.

- Pour out the coffee or place the jug on the top hot plate (8) (except for the MT models). The top hot plate is switched on separately using on/off switch (2). Always switch off the extra hot plate when it is not being used.
- After cleaning the basket filter, the appliance can immediately be used to make the next serving of coffee.

#### 4.2.2 Water boiler

The appliance is fitted with a water boiler (9) suitable for drawing off small amounts of hot water. The water boiler is kept hot automatically.

- Switch the water boiler on using the on/off switch (13). The light in the switch will light up.
- After approx. 11 minutes the water is heated up and the green temperature ok indicator light (12.2) will light up. Hot water can now be drawn off using the no-drip (11) tap.
- When the yellow refill indicator light (12.1) lights up, the water boiler needs to be refilled. Fill the water boiler (9) with fresh water. Caution: Never fill up the water boiler higher than the ring indicating "MAX" to prevent boiling water from splashing over the pouring mouth.
- After refilling, the yellow indicator light will go out. Caution: when the refill indicator light is on, the heater of the water boiler will turn off. As soon as the water boiler is refilled the heater will switch on again..



#### 4.2.3 Potentials of the water boiler

- Tap hot water off (a maximum of 1.8 litres at a time). After filling with cold water, up to the ring indicating MAX., it will take approx. 5 minutes before the temperature of the water boiler is restored.
- When the green temperature indicator light (12.2) turns on, new hot water can be drawn off.

#### 4.2.4 Setting the water temperature of the water boiler



In high altitude areas (> 2000 m) the water will boil sooner because of lower atmospheric pressure. Tune the temperature of the water boiler, so it will not boil.

If too much water is put into the water boiler, there is a chanse that the hot water will splash over the pouring mouth.

The manufacturer is unable to accept any liability for the consequences of altered settings.

On delivery the temperature of the water boiler is set to approx. 90°C. With the tuning point (12.3) the temperature of the water boiler can be increased/reduced until a tuning maximum of approx. 84 - 98°C. Use a small screw driver for this. To reduce the temperature, turn left. To increase the temperature, turn right.

#### 4.3 Maintenance

#### 4.3.1 Cleaning of the appliance and accessories



The appliance must not be submerged or sprayed.

- Clean the outside of the appliance with a clean, damp cloth, if necessary using mild (non-abrasive) cleaning agent.
- Do not use an abrasive, as this will leave scratches and dull patches.
- The glass jugs and the basket filter can be washed normally and rinsed clean. Please note, however, that it is inadvisable to clean the basket filter in an industrial dish washer as its lightness may cause it to float and sustain damage.
- The thermos jug, thermos jug with pump and the filter can be rinsed with hot water.
- The coffee deposit in the coffee jugs and the filter can be cleaned with coffee fur remover.

#### 4.3.2 Removing coffee deposits from glass jug and filter

- Fill a tray with approx. 5 litres of warm water and dissolve coffee fur remover in it according to instructions.
- Place the parts you want to clean in this solution and leave them to soak for 15 to 30 minutes.
- Then rinse them several times with hot water, and repeat when necessary.
- Sprinkle the powder on to heavily soiled parts and clean them with a wet brush.

#### 4.3.3 Removing coffee deposits from thermos jug

- Dissolve a quantity of coffee fur remover in warm water: use approx. 2 grams per litre.
- Fill the thermos jug with this solution.
- Leave the solution to soak for 15 to 30 minutes, then pour it away.
- Thoroughly rinse the jug several times with hot water.

#### 4.3.4 Descaling



Stay close to the appliance when performing maintenance. It is advisable to wear safety glasses and protective gloves when descaling the appliance. Flush the appliance at least two times after descaling it. Wash your hands thoroughly after descaling the appliance.



It is recommended to descale the coffee maker and the water boiler in succession.

Observe the descaling intervals indicated by the descale indicator light. Overdue maintenance to the heating system can result in high repair costs and annulment of the guarantee. It is recommended to descale the coffee making section and the water boiler in succession.

Scale deposits are left in the heating system when the appliance is used. The amount of scaling depends on the hardness of the water being used. The appliance is fitted with a descale indicator light (5.1), which lights up when the heating system has processed a certain quantity of water and has to be descaled. The appliance continues to work so that it can be descaled when it is not being used.

- Before descaling the appliance, carefully read the instructions for use of the scale remover.
- Prepare approx. 1 l scale remover solution according to instructions.
- Slide an empty basket filter (3) and place an empty jug under it.
- Carefully pour the solution into the reservoir (6) and switch on the applience (1). The solution will now run through the heating system and discharge into the jug. Leave the lid of the reservoir open.
- Switch off the appliance using switch (1) after 1 minute.
- Now wait about 2 minutes. The solution will react with the deposits in the heating system.
- After the waiting time, switch the appliance back on and allow the rest of the solution to run through the system.
- Wash away the solution in the jug until the filter has finished dripping.
- After descaling the appliance, flush the system by following the coffee brewing procedure twice but without using filter paper or coffee. Remember to empty the jug in the meantime.
- Switch off the appliance and thoroughly clean the basket filter and the jug.
- The appliance is now ready for use.

#### 4.3.5 Switching-off the descale indicator light

- Press the programme button (5.3) for 6 seconds; the descale indicator light (5.1) will go out.
- The control system resumes registering the number of brewing processes.

#### 4.3.6 Descaling the water boiler



Leave the lid of the water boiler open during the descaling process.

- Before descaling the water boiler, carefully read the instructions for use on the descaling agent.
- Switch the water boiler off when the temperature ok indicator light (12.2) is on. Leave the water boiler switched off during the whole descaling process.
- Draw off approx. 1.5 litres of hot water using the no-drip tap (11) and dissolve descaling agent in it.
- Pour the solution into the water boiler. This will start a (fizzy) reaction on the scale deposits.
- Leave this solution during 10 minutes to soak in. Regularly spread the solution over the scaled parts in the hot water boiler using a brush. Draw off some solution and pour it back immediately
- The entire water boiler can be emptied by using the water drain (22) on the back of the appliance.
- Make sure that the end of the tap hose is in the sink.
- Pull the tap plug together with approx. 20 cm hose out of its compartment. Remove the plug by squeezing the hose just before the seal plug. Warning: The water is still hot.
- Draw the water boiler completely empty and rinse well using clean warm water. Rinse away all the solution.
- Close the tap hose and push it back into its compartment.
- Fill the water boiler using fresh water and turn on the on/off switch (13).
- If there is still scale in the water boiler, repeat the steps above.
- Before use, rinse the no-drip tap once more by drawing off approx. 1 litre of hot water.
- The water boiler is now ready for use.



### 5. Installation

#### 5.1 General

#### 5.1.1 Unpacking

The machine has been carefully packed to prevent damage being caused to your new coffee maker. Remove the packing carefully without using sharp objects. Check if the appliance is complete. The appliance is delivered with the following accessories:

	M 100W	MT 100W
Glass jug	2	-
Thermos container	-	1
Basket filter	1	1
Filter paper (25 pcs.)	1	1
Coffee measuring cup	1	1
Water measuring cup	-	1
Manual	1	1
Synthetic drip tray	-	1
Stainless steel drip tray	1	1

Please contact your dealer if any parts are missing or damaged.

#### 5.2 Installation

#### **5.2.1** Preparation for positioning the appliance



Water always remains in the heating system: for this reason the appliance must not be placed in an area where the temperature can fall below freezing point.

- Position the appliance at buffet height on a firm, level base that can bear the weight of the appliance when it is filled.
- Position the appliance level and in such a way that it cannot cause any damage if it leaks.
- The power connection must be located within half a metre of the appliance.
- The owner must have these installation-technical preparations performed by qualified engineers in accordance with general and local regulations.
- The service engineer may only connect the appliance to the prepared connections.

### 5.2.2 Electrical connections

Supply voltages and frequencies can differ between countries. Check if the appliance is suitable for connection to the local power mains. Check if the details on the type plate correspond. Connect the appliance to an earthed wall socket.

#### 5.2.3 Water drainage

The water reservoir of the coffee maker has a maximum content of 2.7 l. If the reservoir is overfilled, the excessive water will be discharged via the drain (18) at the bottom of the appliance. Take this into account when positioning the appliance.

#### **5.2.4** Setting the descale indicator

Scale deposits are left in the heating system when the appliance is used. The amount of scaling depends on the hardness of the water being used. The appliance is fitted with a descale light (5.1), which lights up when the heating system has processed a certain quantity of water and has to be descaled. The appliance continues to work so that it can be descaled when it is not being used.

Water	Indication lights	Brewing processes		Hardness	
hardness			O°	mmol/l	°f
Soft	<b>∇</b> ;;;	512	< 8	< 1,44	< 14
Normal*	<b>▼ </b>	256	8 – 12	1,44 –2,16	14-21
Hard	<b>▼</b> *** ○	1 <b>2</b> 8	> 12	> 2,16	> 21

#### \*Standard setting

If you are unaware of the hardness of your mains water, you are advised to contact your local water supply company.

Set the appliance to your water hardness as follows, using the table above as a guideline.

- Switch off the appliance (1).
- Hold in the programme button (5.3) and switch the appliance back on.
- Press the programme button (5.3) until the right indicator light (5.1/5.2) lights up. (E.g. only the red lamp should light up for hard water).
- Wait for 6 seconds. The water hardness has now been set.



### 5.2.5 Resetting the descale indicator light

After the descaling procedure (see chapter 'Descaling') hold in the programme button for 6 seconds. The descaling indicator light will now go out.

# 6. Troubleshooting



Have all repairs to the electrical system performed by a qualified service technician.

If your appliance is not functioning correctly, use the troubleshooting guide below to see whether you can resolve the problem yourself. If not, please contact your dealer.

Symptom	Possible cause	Action
The appliance is not working and the lamps in the switch are not lighting up.	The fuse in the fuse box has been triggered, the group is too heavily loaded.	Replace the fuse or reset it. Connect the appliance to a separate group.
The brewing process indicator light is flickering, no water is getting into the filter.	The jug indicator is not registering a jug. There is no jug under the filter, the wrong coffee jug is being used.	Position a jug, use the correct jug.
The brewing process indicator light is on, but no water is getting into the filter.	The dry-boil protection has been triggered.	Reset the dry-boil protection.
The descale indicator light has come on.	The scaling deposits in the heating system exceed the set limit.	Descale the appliance.
The descale and brewing process indicator light are flickering in alternation.	The appliance has heated up for more than 20 minutes and completely shut down.	Switch off the applience and then turn it back on. The error message will disappear.
Steam is coming from the filter.	The appliance was not descaled when indicated by the descaling indicator light or the wrong water setting has been applied.	Descale the appliance.
The descale indicator light remains on after descaling the appliance.	The appliance has not yet been reset.	Press the programme button for 6 seconds. The light will go out. See "Resetting the descaling indicator light".
Coffee is dripping out of the filter when there is no jug under it.	The leak stop valve on the outlet of the filter is soiled or damaged.	Clean the filter and check the leak stop valve for damage.
Water is coming out from under the appliance.	The owerflow is operating. The water reservoir had already been filled or has been overfilled.	Make coffee, so that the reservoir empties.
The coffee is too strong.	Too much coffee has been placed in the filter.	Reduce the amount of coffee.
The coffee is too weak.	Not enough coffee has been placed in the filter.	Increase the amount of coffee.
	The water distributor is soiled, so that the coffee is not being completely drenched.	Unscrew the water distributor and clean it.
The coffee is not hot enough	There is no lid on the jug	Use the lid.



#### Troubleshooting guide water boiler:

Symptom	Possible cause	Action
After filling until the max. level, the heating is not switched on.	The dry-boil protection has been switched off.	Switch the dry-boil protection back on.
The refill indicator light is on, but the water boiler does not heat up.	The water level is too low.	Fill up the water boiler until the max. level.
The water boiler does not heat up, both indicator lights are flickering.	There is scale on the minimum electrode.	Descale the water boiler.
	The dry-boil protection has been switched off because the water boiler contains a lot of scale.	Switch off the water boiler. Switch the dry-boil protection and descale the water boiler.
Water is splashing out from under the lid. Steam forming.	The water temperature is set too high.	Decrease the temperature of the water boiler. See "Setting water temperature water boiler".
	Due to scale on the inner wall of the water boiler, the temperature sensor measures the wrong temperature.	Check if the water boiler needs to be descaled. Descale the water boiler when necessary. See "Descaling water boiler".
The water boiler does not heat up, both indicator lights keep flickering. Switching the water boiler off and back on, does not help.	Switch off the appliance.	Call for your dealer or service technician.



# 8. Technical specifications

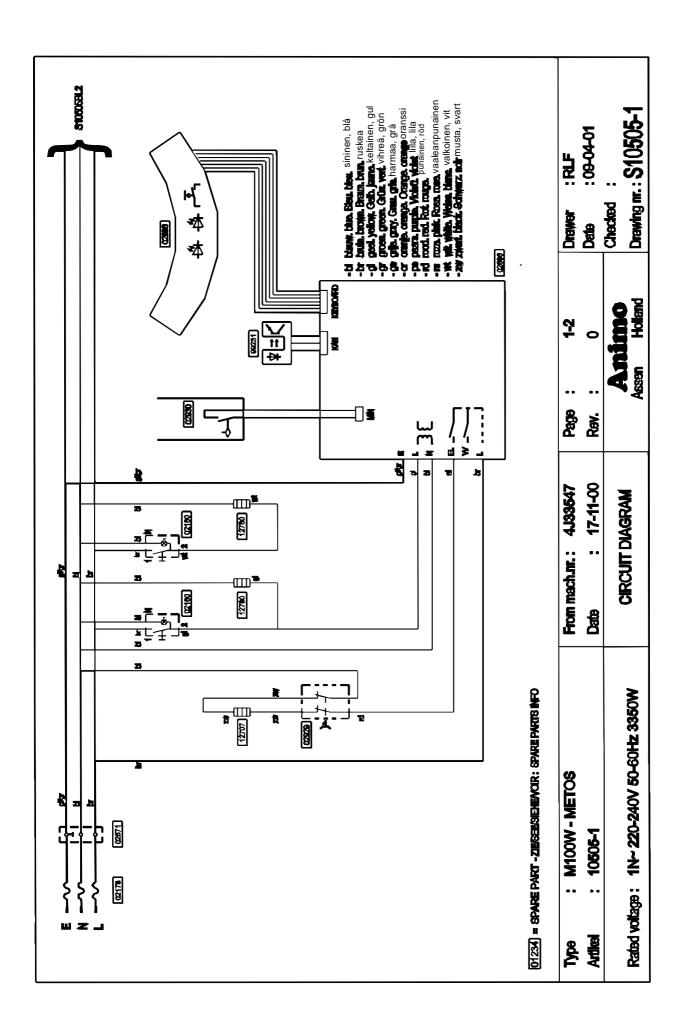
**Electrical diagram M100W** 

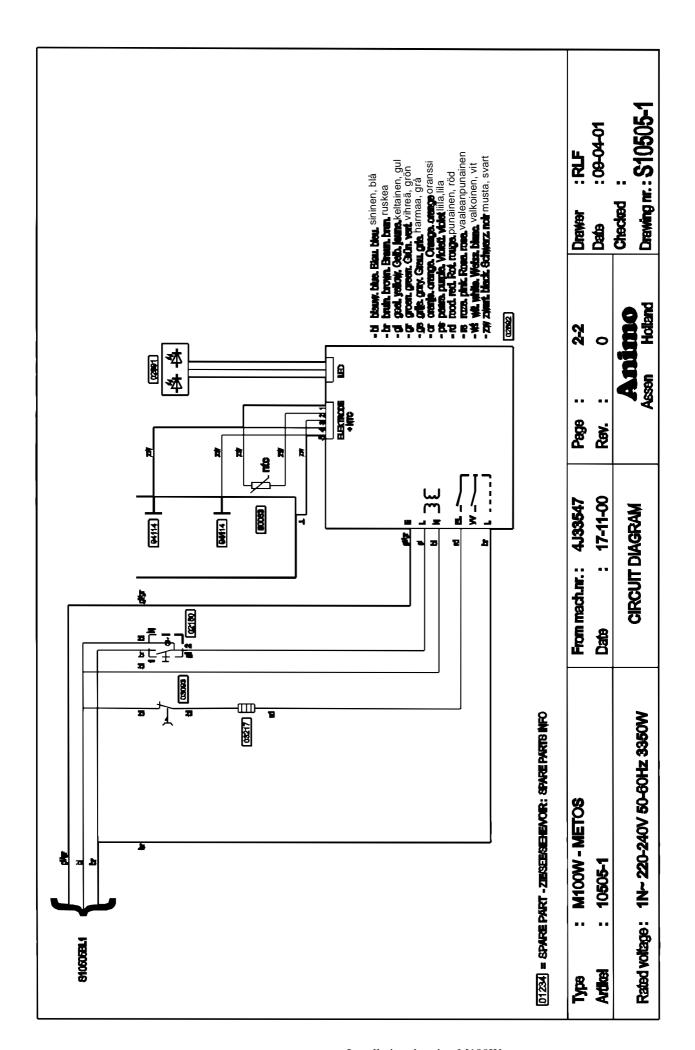
**Installation drawing M100W** 

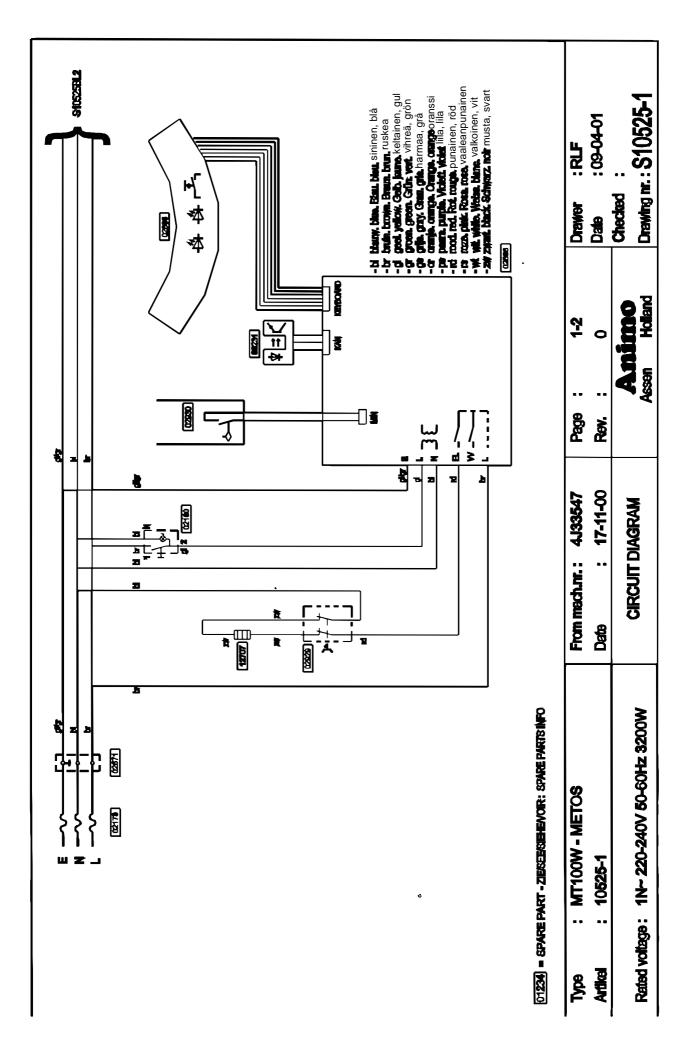
**Electrical diagram MT100W** 

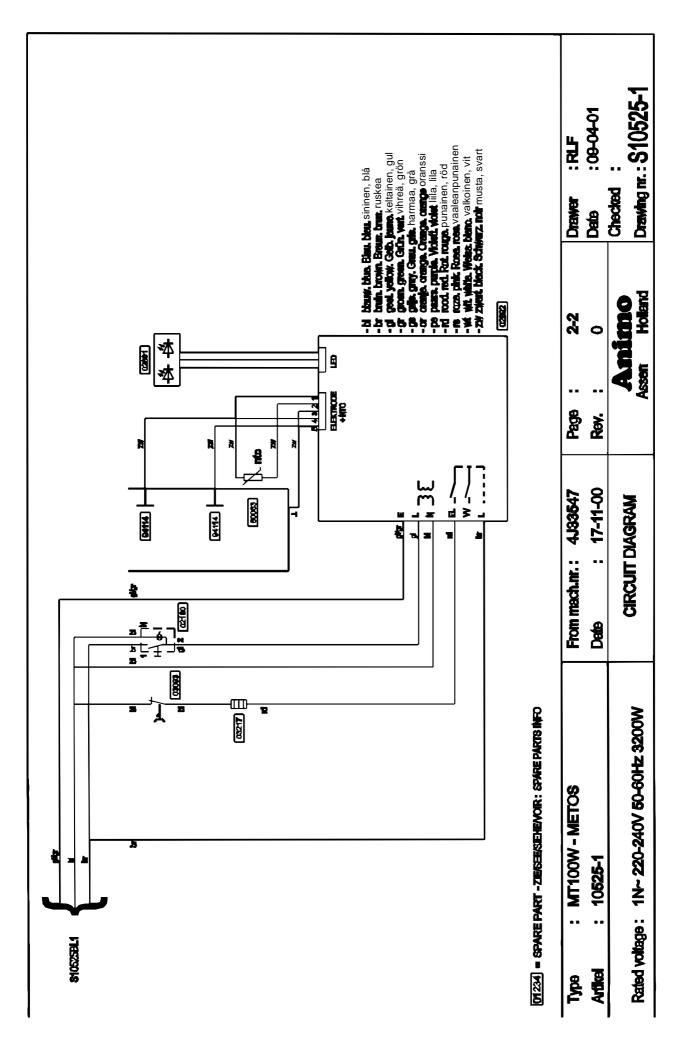
**Installation drawing MT100W** 

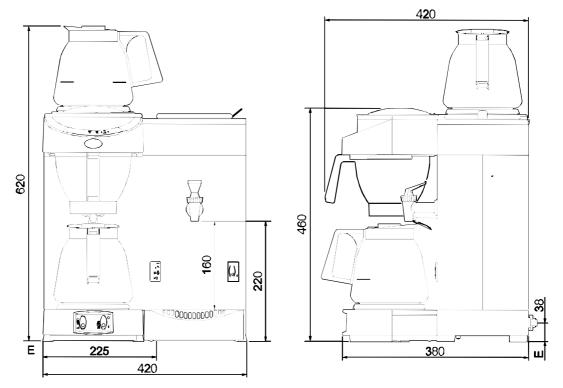
Installation drawing M100W, MT100W



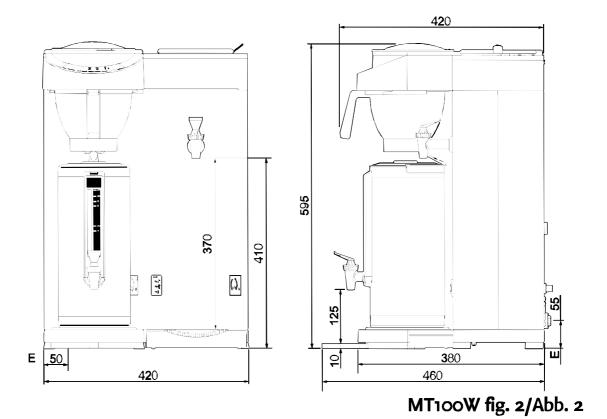








M100W fig. 1/Abb. 1



Item	Type	Specification
Buffer stock coffee	M100W	3.6 l. / 28 cups
Buffer stock coffee	MT100W	2.4 l. / 19 cups
Hourly coffee capacity	M100W,MT100W	14 1. / 112 cups
Jug filling time	M100W	approx. 8 min.
Jug filling time	MT100W	approx. 10 min./ 2.4 l.
Coffee amount	M100W,MT100W	1 - 3 1.
Buffer stock hot water	M100W,MT100W	1.8 l. / 14 cups
Hour capacity hot water	M100W,MT100W	16 l. / 128 cups
Heating time water boiler	M100W,MT100W	11 min.
Supply voltage	M100W,MT100W	220-240V
Frequency	M100W,MT100W	50-60Hz
Total output	M100W	3350W
Total output	MT100W	3200W
Filter paper	M100W,MT100W	90 / 250
Empty weight	M100W,MT100W	13 kg
Transport dimensions (LxWxH)	M100W	600x475x520 mm
Transport dimensions (LxWxH)	MT100W	485x445x910 mm